

LIBRARY SERVICES REPORT, SEPTEMBER 2011									
Checkouts		09	10	11	Doorcount		09	10	11
	Main	40,377	45,450	36,834		Main	32,437	34,198	28,159
*	West End	4,635	61	3,701	*	West End	5,106	0	2,816
*	Bay Farm	6,444	840	5,830	*	Bay Farm	<u>7,350</u>	<u>272</u>	<u>3,938</u>
	Alameda Point Book Machine	<u>N/A</u>	<u>17</u>	<u>8</u>		Total	44,893	34,470	34,913
	Total	51,456	46,368	46,373					
					New Borrowers				
Electronic Transactions						Adults	547	414	429
	Database Search	39,587	17,752	16,775		Children	<u>168</u>	<u>131</u>	<u>155</u>
	Catalog Search	54,673	47,506	30,183		Total	715	545	584
Audiobook Downloads					Reserves				
	Checkouts	161	162	415		Placed	3,258	3,248	3,343
	Unique Library Patrons	63	77	135		Filled	2,800	2,758	2,995
Reference					New Items				
	Main	3,585	5,142	5,871	(Catalogued)				
*	West End	909	0	527		Adult	729	636	431
*	Bay Farm	<u>799</u>	<u>31</u>	<u>420</u>		Children's	<u>426</u>	<u>421</u>	<u>529</u>
	Total	5,293	5,173	6,812		Total	1155	1,057	960
Internet Log-ins					Items Withdrawn				
	Main	7,537	6,726	4,896	(Catalogued)				
*	West End	242	0	385		Adult	389	5,143	1,115
*	Bay Farm	251	5	180		Children's	<u>419</u>	<u>1,244</u>	<u>285</u>
	Wireless	<u>N/A</u>	<u>7,294</u>	<u>8,219</u>		Total	808	6,387	1,400
	Total	8,030	14,025	13,680					
					Volunteer Hours		412	257	428
Computer Lab Classes									
	Classes	10	3	24	2009 open hours: Main 55 hrs/wk; WEB 39 hrs/wk; BFI 39 hrs/wk				
	Students	112	26	394	2010 open hours: Main 56 hrs/wk; WEB 39 hrs/wk; BFI 39 hrs/wk				
	Open Lab	0	0	8	2011 open hours: Main 50 hrs/wk; WEB 31 hrs/wk; BFI 31 hrs/wk				
*	BAY FARM AND WEST END CLOSED FOR RENOVATIONS.								

LIBRARY SERVICES REPORT, SEPTEMBER 2011 (continued)										
Interlibrary Loan		09	10	11		Homebound		09	10	11
	Borrow	81	76	1			Patrons	38	35	42
	Lend	39	12	21			Items	268	291	258
Children's Checkout						International Storytimes (Volunteer Run)				
	Main	15,222	20,493	16,556			Sessions	4	5	N/A
*	West End	2,826	29	2,272			Children	98	100	N/A
*	Bay Farm	4,030	440	3,792						
	Total	22,207	20,976	22,624		Spanish Sing-Along				
							Sessions	0	0	2
Children's Circ							Children	0	0	8
(As a % of all circ)										
	Main	38%	45%	45%		Special Programs				
*	West End	61%	48%	61%			Programs	19	18	13
*	Bay Farm	63%	52%	65%			Attendance	579	338	246
	Total	43%	45%	49%						
						Literacy				
Class Visits							Tutor/student pairs	43	31	33
	Classes	9	4	15			Students awaiting tutors	9	7	16
	Students	152	75	432			Tutors awaiting training	26	13	29
Storytimes						Homework Coaching				
	Sessions	42	17	27			Students	N/A	N/A	N/A
	Children	1,621	523	587			Coaches	N/A	N/A	N/A
							Hours of Coaching	N/A	N/A	N/A
Self - Check										
	Main	67.0%	64.0%	66.7%		Meeting Room Use				
*	Bay Farm	45.5%	18.0%	58.8%			Stafford Meeting Room A	11	10	10
	West End	N/A	N/A	57.3%			Stafford Meeting Room B	14	11	7
							Rooms A & B Combined	14	22	15
							Family Study Room	16	24	31
							Quiet Study Rooms (4)	428	433	388